



# **FINANCIALS**

**August 31, 2015**

**FY 2016**

**WACCAMAW REGIONAL TRANSPORTATION AUTHORITY  
DBA THE COAST RTA  
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August 31, 2015**

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**WACCAMAW REGIONAL TRANSPORTATION AUTHORITY**  
**DBA THE COAST RTA**  
**INCOME STATEMENT**  
**FOR THE PERIOD ENDED August 31, 2015**

	MTD Actual	YTD Actual	YTD Budget	YTD \$ Variance	YTD % Variance	TOTAL FY 16 Budget
<b>Operating Revenue</b>						
Passenger Fares and Passes	59,642	114,571	96,174	18,397	19.1%	461,577
Local Contracts	0	0	0	0	0.0%	0
Auxiliary Transit Revenue	0	0	0	0	0.0%	0
<b>Total Operating Revenue</b>	<b>59,642</b>	<b>114,571</b>	<b>96,174</b>	<b>18,397</b>	<b>19.1%</b>	<b>461,577</b>
<b>Operating Expenses</b>						
Salaries	192,528	400,230	430,498	(30,268)	-7.0%	2,233,581
Overtime	25,758	49,717	20,045	29,672	148.0%	104,286
Benefits	81,098	154,243	165,644	(11,401)	-6.9%	861,485
Contract Maintenance	2,775	8,332	10,834	(2,502)	-23.1%	65,004
Custodial Service	554	1,611	2,000	(389)	-19.4%	12,000
Vehicle Maintenance	10,909	16,704	29,550	(12,846)	-43.5%	150,000
Fuel & Oil	44,408	88,952	102,462	(13,510)	-13.2%	526,655
Vehicle Registration Fees	50	50	0	50	100.0%	0
Tires & Tubes	913	3,863	9,062	(5,199)	-57.4%	46,001
Liability Insurance	184	16,795	25,834	(9,039)	-35.0%	155,004
Utilities	2,824	5,790	6,600	(810)	-12.3%	36,000
Telephone	2,800	5,564	5,666	(102)	-1.8%	33,996
Postage & Freight	18	250	534	(284)	-53.2%	3,204
Office Supplies	2,009	5,301	3,634	1,667	45.9%	21,804
Operational Supplies	7,901	12,786	11,229	1,557	13.9%	57,002
Legal & Professional Services	1,375	1,581	7,500	(5,919)	-78.9%	45,000
Advertising & Marketing	3,235	8,311	3,334	4,977	149.3%	20,004
Dues & Subscriptions	742	1,483	2,166	(683)	-31.5%	12,996
Property Leases	931	1,862	1,834	28	1.5%	11,004
Travel & Training	206	207	990	(783)	-79.1%	4,950
Other Misc. Administrative Expenses	0	0	0	0	0.0%	0
Accident Expense	(329)	0	0	0	0.0%	0
<b>Total Operating Expenses</b>	<b>380,889</b>	<b>783,632</b>	<b>839,416</b>	<b>(55,784)</b>	<b>-6.6%</b>	<b>4,399,976</b>
<b>Operating Profit (Loss)</b>	<b>(321,247)</b>	<b>(669,061)</b>	<b>(743,242)</b>	<b>74,181</b>	<b>-10.0%</b>	<b>(3,938,399)</b>
<b>Non-Reimbursable Expenses</b>						
Depreciation	43,930	80,887	80,000	887	1.1%	0
Gain (Loss) on Fixed Assets	0	0	0	0	0.0%	0
Capital Grant Purchases under 5K	2,260	2,259	0	2,259	100.0%	0
Bad Debt Expense	0	0	0	0	0.0%	0
Interest Expense	0	0	0	0	0.0%	0
Other Non-Reimbursable Expense	4,995	23,789	3,844	19,945	518.9%	21,054
Pension Expense-Net Pension Liability	0	0	0	0	0.0%	0
<b>Total Non-Reimbursable Expenses</b>	<b>51,185</b>	<b>106,935</b>	<b>83,844</b>	<b>23,091</b>	<b>27.5%</b>	<b>21,054</b>
<b>Total Operating and Non-Reimbursable Expenses</b>	<b>432,074</b>	<b>890,567</b>	<b>923,260</b>	<b>(32,693)</b>	<b>-3.5%</b>	<b>4,421,030</b>

Statements have been downloaded from Sage 100 and consolidated for reporting purposes.

**WACCAMAW REGIONAL TRANSPORTATION AUTHORITY  
DBA THE COAST RTA  
INCOME STATEMENT  
FOR THE PERIOD ENDED JULY 31, 2015**

	MTD Actual	YTD Actual	YTD Budget	YTD \$ Variance	YTD % Variance	TOTAL FY 16 Budget
<b>Operating Grant Revenue</b>						
Federal Grants	84,505	362,265	194,810	167,455	86.0%	1,997,804
State Grants	(30,362)	30,638	80,000	(49,362)	-61.7%	253,384
Preventive Maintenance-Federal	(3,299)	124,857	99,352	25,505	25.7%	1,052,752
Preventive Maintenance-State	(8,000)	0	0	0	100.0%	0
Local Grants	131,250	262,500	263,168	(668)	-0.3%	1,579,000
<b>Total Operating Grant Revenue</b>	174,094	780,260	637,330	142,930	22.4%	4,882,940
<b>Capital Grant Revenue</b>						
Federal Grants	25,000	25,000	0	25,000	100.0%	0
Federal Grants-ARRA	0	0	0	0	0.0%	0
State Grants	0	0	0	0	0.0%	0
<b>Total Capital Grant Revenue</b>	25,000	25,000	0	25,000	100.0%	0
<b>Total Grant Revenue</b>	199,094	805,260	637,330	167,930	26.3%	4,882,940
<b>Other Revenue</b>						
Bus Advertising Revenue	771	2,182	0	2,182	100.0%	0
Audit-Disallowance FTA/SCDOT	0	0	0	0	0.0%	0
Other Revenue	9,148	9,148	0	9,148	100.0%	0
<b>Total Other Revenue</b>	9,919	11,330	0	11,330	100.0%	0
<b>Total Non-Operating Revenue</b>	209,013	816,590	637,330	179,260	28.1%	4,882,940
<b>Net Income (Loss)</b>	(163,419)	40,594	(189,756)	230,350	-121.4%	923,487
Actual Net Income (Loss) without Adjustment for Audit Disallowance	(163,419)	40,594	(189,756)	230,350	-121.4%	923,487
<b>Capital Expenditures</b>						
Administrative Vehicles	56,866	56,866	0	56,866	100.0%	0
Bus (JARC)	0	0	0	0	0.0%	0
Bus Purchases/Engine Replacement	46,860	46,860	50,000	(3,140)	-6.3%	244,000
Computer Hardware	19,001	19,001	20,000	(999)	-5.0%	25,000
Computer Software	0	0	0	0	0.0%	10,000
Facility Rehabilitation	0	0	0	0	0.0%	50,000
Feasibility Study	0	0	0	0	0.0%	220,000
On-Board Survey & Planning Study	0	0	0	0	0.0%	30,000
Security Project	0	0	0	0	0.0%	20,000
<b>Total Capital Expenditures</b>	122,727	122,727	70,000	52,727	75.3%	599,000
<b>Net Change in Financial Position</b>	(242,216)	(1,246)	(179,756)	178,510	-99.3%	324,487

Statements have been downloaded from Sage 100 and consolidated for reporting purposes.

**WACCAMAW REGIONAL TRANSPORTATION AUTHORITY  
DBA THE COAST RTA  
INCOME STATEMENT NOTES  
AUGUST 31, 2015**

*These notes represent August 31, 2015 Income Statement variances of \$5,000 per MTD and YTD budget line item on pages 2 and 3, in accordance with Section 2.3 of Waccamaw Regional Transportation Authority Month-End Procedures (Rev. 04/01/09).*

Operating Revenues is over budget YTD \$18.4K (page 2) due to an increase in ridership during the extended summer time hours partially offset by a lower average fare.

Salaries Overtime and Benefits is under YTD (\$12.0K) (page 2) due to budgeting for three pay periods in July. However, the first pay day in July was for labor costs that were incurred and accrued in June. The overtime portion of that amount is over budget by \$29.7K due to a change in policy that pays Customer Service Representatives overtime in order to make up for a shortage of 5 to 7 drivers during the increased summer time hours. Additional savings are related to the delay in hiring the full-time CFO which was budgeted beginning on August 1.

Vehicle Maintenance is under budget YTD (\$12.8K) (page 2) due to budget based on prior years' experience and savings from budget have resulted from newer buses and bus disposals.

Fuel and Oil is under budget YTD (\$13.5K) (page 2) due to the recent decrease in fuel cost.

Tires and Tubes is under budget YTD (\$5.2K) due to the fact that the new DART buses arrived with new tires (the cost of these tires was covered in FY15).

Liability Insurance is under budget YTD (\$9.0K) due to savings based on the reduced fleet size.

Advertising and Marketing is over budget YTD \$5.0K due to decals applied to the new DART buses that were paid in July.

Other Non-reimbursable Expense is over budget YTD \$19.9K (page 2) due to expenses related to transporting the five new bus from Dallas, TX to Conway, SC.

Operating Grant Revenue is over budget YTD \$145.9K (page 3) due to invoicing the FTA and SCDOT for June 2015 expenses in July after the books were closed for the year as well as accruing the draws for July.

Capital Grants Revenue is over budget YTD \$25.0K due to capital expenditure related to the new service vehicles from previous fiscal year and new computer equipment purchased and invoiced for during August 2015.

Other Revenue is over budget YTD \$9.1K due to receipt of insurance proceeds from accidents.

**WACCAMAW REGIONAL TRANSPORTATION AUTHORITY  
DBA THE COAST RTA  
COMPARATIVE BALANCE SHEET  
August 31, 2015**

	Aug-15	Aug-14
<b>ASSETS</b>		
Current Assets:		
Cash	66,332	273,569
Accounts Receivable - Ridership and Other Services	345,424	177,878
Accounts Receivable - Federal and State Grants	117,794	354,558
Accounts Receivable - Employees and Other	(1,188)	9,892
Inventory	123,160	134,130
Prepaid Expenses	104,859	85,925
Deferred Outflows of Resources-NPL	<u>105,590</u>	<u>105,589</u>
 Total Current Assets	 <u>861,971</u>	 <u>1,141,541</u>
Long-Term Assets		
Property Plant & Equipment	<u>2,334,319</u>	<u>2,753,449</u>
 Total Long-Term Assets	 <u>2,334,319</u>	 <u>2,753,449</u>
 <b>Total Assets</b>	 <u>3,196,290</u> *	 <u>3,894,990</u>
 <b>LIABILITIES &amp; EQUITY</b>		
<b>LIABILITIES</b>		
Current Liabilities:		
Accounts Payable	160,404	130,301
Accrued Payroll and Withholdings	116,058	105,286
Accrued Compensated Absences	28,518	56,698
Accrued Interest Payable	0	0
Note Payable - CNB	0	0
Obligation Payable - FTA	31,099	31,100
Obligation Payable - SCDOT	0	0
Capital Lease Obligations	30,000	30,000
Deferred Revenue	224,572	225,996
Revolving Fund Balance	<u>60,000</u>	<u>60,000</u>
 Total Current Liabilities	 <u>650,651</u>	 <u>639,381</u>
Non-Current Liabilities:		
Note Payable - CNB, Net of Current Portion	0	0
Accrued Compensated Absences, Net of Current Portion	74,866	53,782
Capital Lease Obligations, Net of Current Portion	37,151	67,151
Obligation Payable-FTA, Net of Current Portion	0	0
Obligation Payable-SCDOT, Net of Current Portion	589,598	536,190
Net Pension Liability	3,728,372	3,728,372
Deferred Inflows of Resources-NPL	<u>315,410</u>	<u>315,411</u>
 Total Non-Current Liabilities	 <u>4,745,397</u>	 <u>4,700,906</u>
 <b>Total Liabilities</b>	 <u>5,396,048</u> **	 <u>5,340,287</u>
 <b>EQUITY</b>		
Restricted Contributed Capital	2,784,120	2,784,120
Earnings - prior years	(1,348,195)	(361,492)
Retained earnings current year	40,594	(191,648)
Unrestricted Capital-Net Pension Liability	<u>(3,676,277)</u>	<u>(3,676,277)</u>
 Total Fund Equity	 <u>(2,199,758)</u> ***	 <u>(1,445,297)</u>
 <b>Total Liabilities and Fund Equity</b>	 <u>3,196,290</u>	 <u>3,894,990</u>

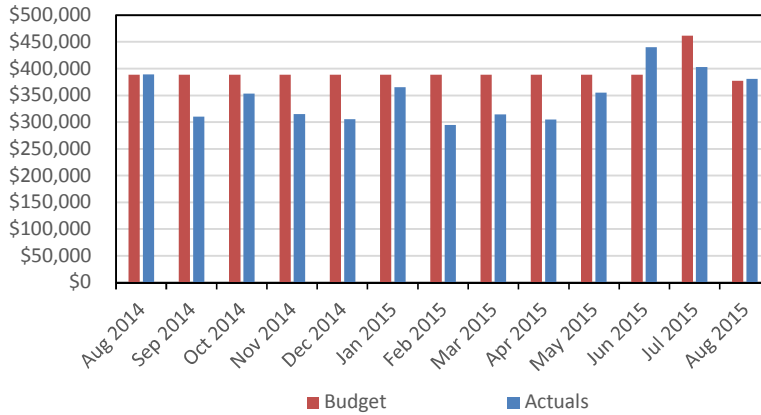
\*Total Assets Excluding Deferred Outflows-NPL: 3,090,700

\*\*Total liabilities excluding offset to Net Pension Liability & Deferred Inflows-NPL: 1,352,266

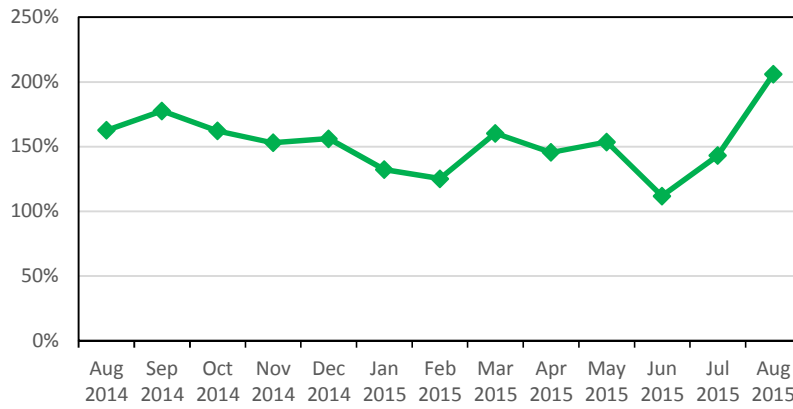
\*\*\*Total Fund Equity Excluding the Offset to Net Pension Liability: 1,738,433

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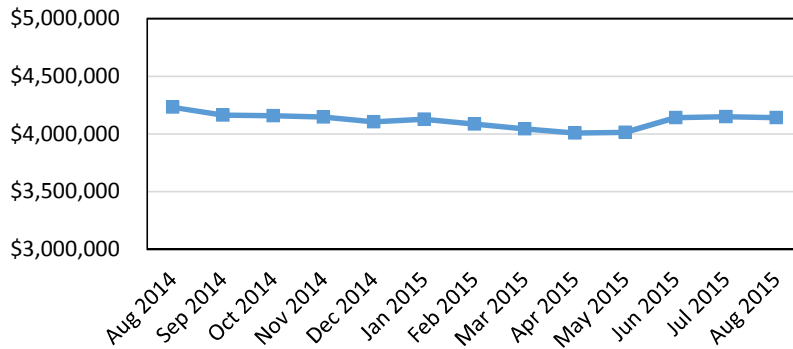
### Expenses: Monthly Budget to Actual



### Current Ratio



### 12-mo Rolling Expense Trending (12 mo ending)



**WACCAMAW REGIONAL TRANSPORTATION AUTHORITY**

**DBA THE COAST RTA**

**CASH REQUIREMENTS**

**9/14/2015**

	<b>Income</b>	<b>Expense</b>	<b>Balance</b>	<b>Date</b>	<b>Notes</b>
<b>Cash Balance</b>			<b>108,845</b>	<b>09/14/15</b>	Cash Balance September 14, 2015
Cash Fares	4,396		113,241	09/11/15	Fare Deposit not recorded
Accounts Payable		28,000	85,241	09/15/15	Estimate
Fuel		14,500	70,741	09/15/15	
SC - Health & Human Services		2,500	68,241	09/15/15	
Fed Grant - 5311 Ops	43,000		111,241	09/17/15	Month of July, 2015
Fuel		16,800	94,441	09/17/15	
City of Conway	4,000		98,441	09/18/15	FY2016 Local Grant
Fares	5,550		103,991	09/18/15	Weekly Estimate
Fed Grant - 5311 Ops	50,100		154,091	09/18/15	Month of June, 2015
Fed Grant - 5311 PM	56,000		210,091	09/18/15	Month of June, 2015
SC Grant - 5311 Ops	16,100		226,191	09/18/15	Month of June, 2015
Fuel Refund	4,700		230,891	09/21/15	Month of July, 2015
Utilities		3,790	227,101	09/21/15	Estimate
Accounts Payable		25,000	202,101	09/22/15	Estimate
Fares	5,550		207,651	09/25/15	Weekly Estimate
Fed Grant - 5307 Ops	20,000		227,651	09/25/15	Estimate, Month of August, 2015
Fed Grant - 5307 PM	130,000		357,651	09/25/15	Estimate, Month of August, 2015
Moving Expenses -CEO		13,500	344,151	09/25/15	
Engine/Transmission		20,000	324,151	09/25/15	
Payroll		85,000	239,151	09/25/15	Payroll, Pay Date 09/25/15
Pension		44,845	194,306	09/28/15	Month of September, 2015
Accounts Payable		15,000	179,306	09/29/15	Estimate
			<b>179,306</b>		<b>Cash Balance September 30,2015</b>



**WACCAMAW REGIONAL TRANSPORTATION AUTHORITY**

**DBA THE COAST RTA**

**CASH REQUIREMENTS**

**9/14/2015**

	<b>Income</b>	<b>Expense</b>	<b>Balance</b>	<b>Date</b>	<b>Notes</b>
			<b>179,306</b>		<b>Cash Balance October 1, 2015</b>
Fares	5,550		184,856	10/02/15	Weekly Estimate
SC Grant - 5311 Ops	14,400		199,256	10/05/15	Month of July, 2015
Accounts Payable		20,000	179,256	10/06/15	Estimate
Fares	5,550		184,806	10/09/15	Weekly Estimate
Payroll		85,000	99,806	10/09/15	Payroll, Pay Date 10/09/15
PEBA - Health Insurance		37,000	62,806	10/09/15	Month of October, 2015
Accounts Payable		25,000	37,806	10/13/15	Estimate
SC - Health & Human Services		2,500	35,306	10/15/15	
Fares	5,550		40,856	10/16/15	Weekly Estimate
City of Myrtle Beach	75,000		115,856	10/17/15	2nd Quarter FY16 Local Grant
Horry County	263,750		379,606	10/17/15	2nd Quarter FY16 Local Grant
Accounts Payable		20,000	359,606	10/20/15	Estimate
Fuel Refund	3,700		363,306	10/20/15	Month of August, 2015
Utilities		3,300	360,006	10/20/15	Estimate
Fed Grant - 5311 Ops	40,000		400,006	10/21/15	Estimate, Month of September, 2015
Fed Grant - 5311 PM	20,000		420,006	10/21/15	Estimate, Month of September, 2015
Fares	5,550		425,556	10/23/15	Weekly Estimate
Payroll		85,000	340,556	10/23/15	Payroll, Pay Date 10/23/15
DART - Buses		47,000	293,556	10/25/15	Buses from DART
DART - Parts for buses		15,000	278,556	10/25/15	
Fuel		13,300	265,256	10/25/15	Estimate
SC Grant - 5311 Ops	10,000		275,256	10/25/15	Estimate, Month of August, 2015
SC Grant - 5311 PM	10,000		285,256	10/25/15	Estimate, Month of August, 2015
Accounts Payable		15,000	270,256	10/27/15	Estimate
Pension		40,000	230,256	10/28/15	Month of October, 2015
Fares	5,550		235,806	10/30/15	Weekly Estimate
Fed Grant - 5307 PM	20,000		255,806	10/30/15	Estimate, Month of September, 2015
Fed Grant - 5311 Ops	40,000		295,806	10/30/15	Estimate, Month of August, 2015
Fed Grant - 5311 PM	20,000		315,806	10/30/15	Estimate, Month of August, 2015
Fed Grant - 5307 Ops	30,000		345,806	10/31/15	Estimate, Month of September, 2015
			<b>345,806</b>		<b>Cash Balance October 31, 2015</b>

**WACCAMAW REGIONAL TRANSPORTATION AUTHORITY**

**DBA THE COAST RTA**

**CASH REQUIREMENTS**

**9/14/2015**

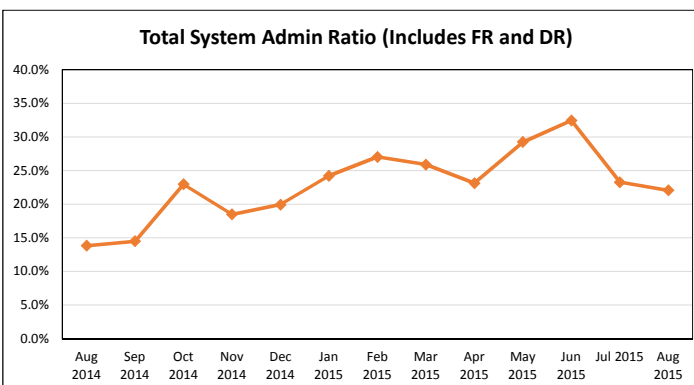
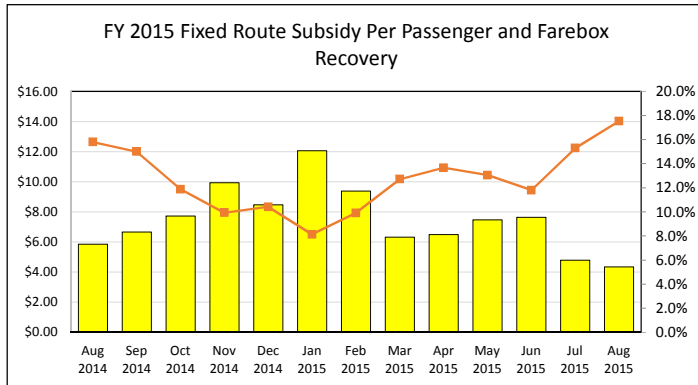
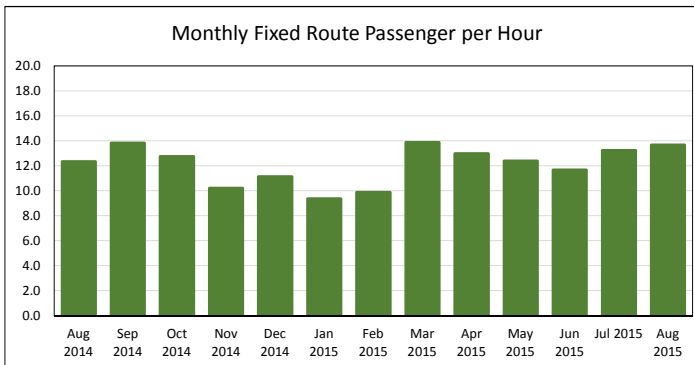
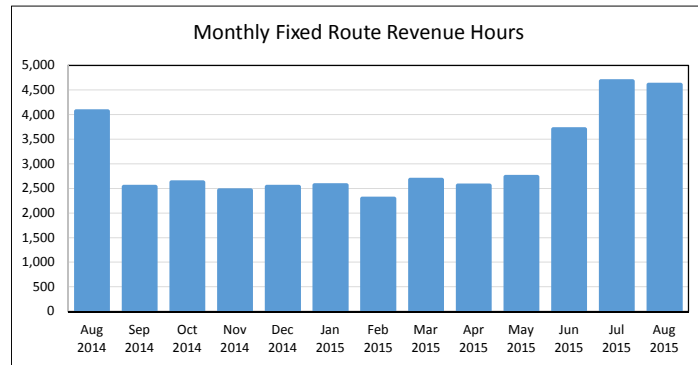
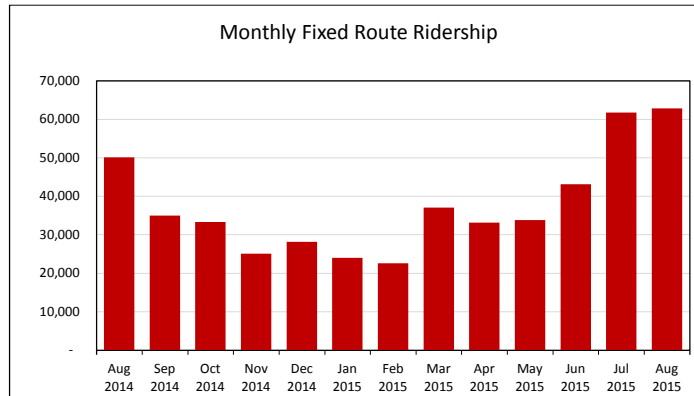
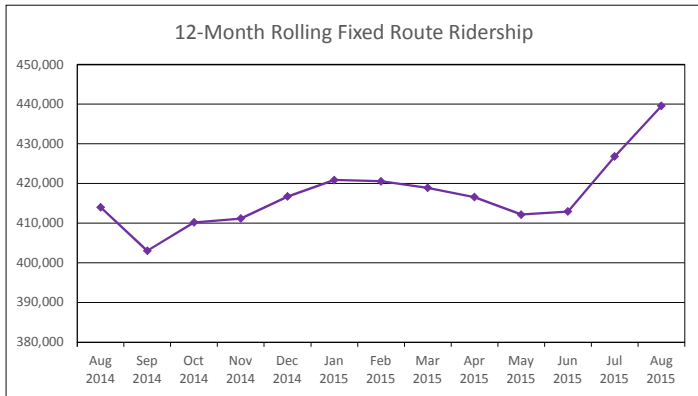
	<b>Income</b>	<b>Expense</b>	<b>Balance</b>	<b>Date</b>	<b>Notes</b>
			<b>345,806</b>		<b>Cash Balance November 1, 2015</b>
Accounts Payable		20,000	325,806	11/03/15	Estimate
Fares	5,550		331,356	11/06/15	Weekly Estimate
Payroll		85,000	246,356	11/06/15	Payroll, Pay Date 11/06/15
PEBA - Health Insurance		37,000	209,356	11/09/15	Month of November, 2015
Accounts Payable		25,000	184,356	11/10/15	Estimate
Fuel		12,000	172,356	11/12/15	Estimate
Fares	5,550		177,906	11/13/15	Weekly Estimate
SC - Health & Human Services		2,500	175,406	11/15/15	
SC Grant - 5307 Ops	10,000		185,406	11/15/15	Estimate, Month of September, 2015
SC Grant - 5307 PM	5,000		190,406	11/15/15	Estimate, Month of September, 2015
SC Grant - 5311 Ops	10,000		200,406	11/15/15	Estimate, Month of September, 2015
SC Grant - 5311 PM	10,000		210,406	11/15/15	Estimate, Month of September, 2015
Accounts Payable		25,000	185,406	11/17/15	Estimate
Expenses - DART Buses		3,000	182,406	11/20/15	Expenses picking up DART Buses
Fares	5,550		187,956	11/20/15	Weekly Estimate
Fuel Refund	2,000		189,956	11/20/15	Month of September, 2015
Payroll		85,000	104,956	11/20/15	Payroll, Pay Date 11/20/15
Utilities		3,100	101,856	11/20/15	Estimate
Accounts Payable		25,000	76,856	11/24/15	Estimate
Fed Grant - 5307 Ops	30,000		106,856	11/25/15	Estimate, Month of October, 2015
Fed Grant - 5307 PM	20,000		126,856	11/25/15	Estimate, Month of October, 2015
Fed Grant - 5311 Ops	40,000		166,856	11/25/15	Estimate, Month of October, 2015
Fed Grant - 5311 PM	20,000		186,856	11/25/15	Estimate, Month of October, 2015
Fuel		13,000	173,856	11/26/15	Estimate
Fares	5,550		179,406	11/27/15	Weekly Estimate
Pension		35,000	144,406	11/28/15	Month of November, 2015
			<b>144,406</b>		<b>Cash Balance November 28, 2015</b>

## Key Performance Indicators - Fixed Route

Fixed Route Measures	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	Jul 2015	Aug 2015	12-Month Total
Ridership	47,880	50,094	34,938	33,315	25,055	28,148	23,936	22,559	37,050	33,140	33,753	43,076	61,762	62,826	439,558
Revenue Hours	4,117	4,066	2,533	2,620	2,461	2,533	2,562	2,288	2,678	2,557	2,731	3,703	4,679	4,604	35,948
Total Hours	4,561	4,477	2,812	2,900	2,738	2,818	2,846	2,554	2,996	2,852	3,036	4,055	5,161	5,086	39,853
Revenue Miles	74,839	75,624	54,991	56,912	53,578	56,151	55,754	49,244	58,240	55,616	57,553	70,575	88,845	88,308	745,767
Total Miles	87,416	88,289	62,624	64,121	60,925	64,186	63,862	55,627	66,577	63,522	65,877	80,942	102,035	101,223	851,521
Accidents	1	0	1	1	0	0	0	0	0	0	0	2	3	4	11
Breakdowns	16	17	16	9	16	13	13	5	14	11	11	13	4	7	132
Complaints													9	11	20
Transit & Maintenance Expense	\$290,186	\$310,836	\$231,397	\$252,797	\$236,112	\$224,547	\$255,710	\$183,535	\$211,549	\$201,477	\$223,788	\$283,912	\$283,702	\$271,584	\$2,860,110
Administrative Expense	<u>\$61,041</u>	<u>\$45,282</u>	<u>\$30,377</u>	<u>\$52,348</u>	<u>\$40,395</u>	<u>\$41,688</u>	<u>\$58,459</u>	<u>\$51,515</u>	<u>\$56,387</u>	<u>\$47,332</u>	<u>\$66,449</u>	<u>\$89,178</u>	<u>\$65,979</u>	<u>\$59,907</u>	<u>\$660,014</u>
Total Operating Expenses	\$351,227	\$356,118	\$261,774	\$305,145	\$276,507	\$266,235	\$314,169	\$235,050	\$267,936	\$248,809	\$290,237	\$373,090	\$349,681	\$331,491	\$3,520,124
Fare Revenues	\$51,595	\$56,262	\$39,260	\$36,265	\$27,444	\$27,743	\$25,563	\$23,307	\$34,069	\$33,977	\$37,883	\$44,045	\$53,462	\$58,133	\$441,150

Efficiency Metrics	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	Jul 2015	Aug 2015	12-Month Total
Operating Expense per Revenue Hour	\$85.31	\$87.60	\$103.35	\$116.49	\$112.36	\$105.11	\$122.61	\$102.75	\$100.07	\$97.29	\$106.26	\$100.76	\$74.73	\$72.01	\$97.92
Average Fare	\$1.08	\$1.12	\$1.12	\$1.09	\$1.10	\$0.99	\$1.07	\$1.03	\$0.92	\$1.03	\$1.12	\$1.02	\$0.87	\$0.93	\$1.00
Farebox Recovery	14.7%	15.8%	15.0%	11.9%	9.9%	10.4%	8.1%	9.9%	12.7%	13.7%	13.1%	11.8%	15.3%	17.5%	12.5%
Subsidy per Passenger	\$6.26	\$5.99	\$6.37	\$8.07	\$9.94	\$8.47	\$12.06	\$9.39	\$6.31	\$6.48	\$7.48	\$7.64	\$4.80	\$4.35	\$7.00
Deadhead Ratio (Miles)	17%	17%	14%	13%	14%	14%	15%	13%	14%	14%	14%	15%	15%	15%	14%
Administrative Ratio	21%	15%	13%	21%	17%	19%	23%	28%	27%	23%	30%	31%	23%	22%	23%

Effectiveness Metrics	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	Jul 2015	Aug 2015	12-Month Total
Passengers per Revenue Hour	11.6	12.3	13.8	12.7	10.2	11.1	9.3	9.9	13.8	13.0	12.4	11.6	13.2	13.6	12.2
Mean Distance between Accidents	87,416	n/a	62,624	64,121	n/a	n/a	n/a	n/a	n/a	n/a	n/a	40,471	34,012	25,306	77,411
Mean Distance between Breakdowns	5,464	5,193	3,914	7,125	3,808	4,937	4,912	11,125	4,756	5,775	5,989	6,226	25,509	14,460	6,451
Complaints per 1,000 Riders	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	0.146	0.175	0.160
On-Time Performance													57%	57%	57%



## Key Performance Indicators - Demand Response

Demand Response Measures	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	Jul 2015	Aug 2015	12-Month Total
Ridership	405	381	376	343	369	423	413	460	510	467	423	487	496	5,148
Revenue Hours	415	488	461	417	442	574	481	570	612	604	573	669	729	6,621
Total Hours	507	609	566	499	536	698	605	716	733	733	734	884	931	8,245
Revenue Miles	5,244	6,154	5,487	5,345	5,727	6,725	6,253	7,114	7,752	8,419	7,186	7,896	8,590	82,648
Total Miles	6,746	7,902	7,031	6,576	7,250	8,579	7,988	9,086	9,510	10,639	9,481	10,596	11,091	105,729
Accidents	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Breakdowns	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Complaints												0	0	0
Transit & Maintenance Expense	\$31,168	\$39,488	\$34,652	\$29,872	\$30,064	\$38,183	\$48,266	\$38,273	\$45,949	\$50,782	\$48,192	\$43,050	\$40,471	\$487,241
Administrative Expense	\$2,004	\$8,849	\$13,663	\$8,782	\$9,063	\$12,708	\$11,148	\$8,295	\$9,861	\$13,844	\$18,578	\$10,012	\$8,927	\$133,730
Total Operating Expenses	\$33,172	\$48,337	\$48,315	\$38,654	\$39,127	\$50,891	\$59,414	\$46,568	\$55,810	\$64,626	\$66,770	\$53,062	\$49,398	\$620,972
Fare Revenues	\$482	\$1,260	\$789	\$713	\$1,021	\$1,103	\$840	\$1,324	\$1,141	\$1,633	\$1,233	\$1,258	\$1,505	\$13,820

Efficiency Metrics	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	Jul 2015	Aug 2015	12-Month Total
Operating Expense per Revenue Hour	\$80.00	\$98.97	\$104.91	\$92.74	\$88.44	\$88.66	\$123.44	\$81.76	\$91.15	\$106.94	\$116.62	\$79.29	\$67.73	\$93.79
Average Fare	\$1.19	\$3.31	\$2.10	\$2.08	\$2.77	\$2.61	\$2.03	\$2.88	\$2.24	\$3.50	\$2.91	\$2.58	\$3.03	\$2.68
Farebox Recovery	1.5%	2.6%	1.6%	1.8%	2.6%	2.2%	1.4%	2.8%	2.0%	2.5%	1.8%	2.4%	3.0%	2.2%
Subsidy per Passenger	\$80.72	\$123.56	\$126.40	\$110.62	\$103.27	\$117.70	\$141.83	\$98.36	\$107.19	\$134.89	\$154.93	\$106.37	\$96.56	\$117.94
Deadhead Ratio (Miles)	29%	28%	28%	23%	27%	28%	28%	28%	23%	26%	32%	34%	29%	28%
Administrative Ratio	6%	22%	39%	29%	30%	33%	23%	22%	21%	27%	39%	23%	22%	27%

Effectiveness Metrics	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	Jul 2015	Aug 2015	12-Month Total
Passengers per Revenue Hour	1.0	0.8	0.8	0.8	0.8	0.7	0.9	0.8	0.8	0.8	0.7	0.7	0.7	0.8
Mean Distance between Accidents	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Mean Distance between Breakdowns	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Complaints per 1,000 Riders	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
On-Time Performance												80%	81%	81%

