



FINANCIALS

October 31, 2015

FY 2016

**WACCAMAW REGIONAL TRANSPORTATION AUTHORITY
DBA THE COAST RTA
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October 31, 2015**

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**WACCAMAW REGIONAL TRANSPORTATION AUTHORITY
DBA THE COAST RTA
INCOME STATEMENT
FOR THE PERIOD ENDED OCTOBER 31, 2015**

	MTD Actual	YTD Actual	YTD Budget	YTD \$ Variance	YTD % Variance	TOTAL FY 16 Budget
Operating Revenue						
Passenger Fares and Passes	33,426	190,998	169,776	21,222	12.5%	461,577
Local Contracts	0	0	0	0	0.0%	0
Auxiliary Transit Revenue	0	0	0	0	0.0%	0
Total Operating Revenue	33,426	190,998	169,776	21,222	12.5%	461,577
Operating Expenses						
Salaries	199,365	797,716	772,747	24,969	3.2%	2,233,581
Overtime	8,654	73,036	35,951	37,085	103.2%	104,286
Benefits	64,814	288,333	297,795	(9,462)	-3.2%	861,485
Contract Maintenance	960	25,008	21,668	3,340	15.4%	65,004
Custodial Service	1,244	4,128	4,000	128	3.2%	12,000
Vehicle Maintenance	20,404	45,214	53,895	(8,681)	-16.1%	150,000
Fuel & Oil	24,330	143,714	188,124	(44,410)	-23.6%	526,655
Vehicle Registration Fees	0	50	0	50	100.0%	0
Tires & Tubes	0	7,455	16,528	(9,073)	-54.9%	46,001
Liability Insurance	14,107	59,707	51,668	8,039	15.6%	155,004
Utilities	2,213	10,709	11,850	(1,141)	-9.6%	36,000
Telephone	3,250	11,206	11,332	(126)	-1.1%	33,996
Postage & Freight	759	1,054	1,068	(14)	-1.3%	3,204
Office Supplies	4,485	10,330	7,268	3,062	42.1%	21,804
Operational Supplies	6,044	23,576	20,481	3,095	15.1%	57,002
Legal & Professional Services	930	3,859	15,000	(11,141)	-74.3%	45,000
Advertising & Marketing	0	8,610	6,668	1,942	29.1%	20,004
Dues & Subscriptions	742	2,966	4,332	(1,366)	-31.5%	12,996
Property Leases	931	3,724	3,668	56	1.5%	11,004
Travel & Training	0	211	1,650	(1,439)	-87.2%	4,950
Other Misc. Administrative Expenses	0	0	0	0	0.0%	0
Accident Expense	0	0	0	0	0.0%	0
Total Operating Expenses	353,232	1,520,606	1,525,693	(5,087)	-0.3%	4,399,976
Operating Profit (Loss)	(319,806)	(1,329,608)	(1,355,917)	26,309	-1.9%	(3,938,399)
Non-Reimbursable Expenses						
Depreciation	41,084	163,556	160,000	3,556	2.2%	480,000
Gain (Loss) on Fixed Assets	0	0	0	0	0.0%	0
Capital Grant Purchases under 5K	0	2,259	0	2,259	100.0%	0
Bad Debt Expense	0	0	0	0	0.0%	0
Interest Expense	0	0	0	0	0.0%	0
Other Non-Cash Expense (Unallowable)	(93)	(93)	0	(93)	-100.0%	0
Other Non-Reimbursable Expense	1,141	50,696	7,018	43,678	622.4%	21,054
Pension Expense-Net Pension Liability	0	0	0	0	0.0%	0
Total Non-Reimbursable Expenses	42,132	216,418	167,018	49,400	29.6%	501,054
Total Operating and Non-Reimbursable Expenses	395,364	1,737,024	1,692,711	44,313	2.6%	4,901,030

Statements have been downloaded from Sage 100 and consolidated for reporting purposes.

**WACCAMAW REGIONAL TRANSPORTATION AUTHORITY
DBA THE COAST RTA
INCOME STATEMENT
FOR THE PERIOD ENDED OCTOBER 31, 2015**

	<u>MTD Actual</u>	<u>YTD Actual</u>	<u>YTD Budget</u>	<u>YTD \$ Variance</u>	<u>YTD % Variance</u>	<u>TOTAL FY 16 Budget</u>
Operating Grant Revenue						
Federal Grants	184,375	512,961	596,856	(83,895)	-14.1%	1,997,804
State Grants	99,090	100,805	150,846	(50,041)	-33.2%	253,384
Preventive Maintenance-Federal	220,603	277,290	312,864	(35,574)	-11.4%	1,052,752
Preventive Maintenance-State	24,317	24,317	10,000	14,317	143.2%	40,000
Local Grants	131,250	525,000	526,336	(1,336)	-0.3%	1,579,000
Total Operating Grant Revenue	659,635	1,440,373	1,596,902	(156,529)	-9.8%	4,922,940
Capital Grant Revenue						
Federal Grants	0	1,659	0	1,659	100.0%	0
Federal Grants-ARRA	0	0	0	0	0.0%	0
State Grants	0	0	0	0	0.0%	0
Total Capital Grant Revenue	0	1,659	0	1,659	100.0%	0
Total Grant Revenue	659,635	1,442,032	1,596,902	(154,870)	-9.7%	4,922,940
Other Revenue						
Bus Advertising Revenue	300	2,782	(4,000)	6,782	-169.6%	12,000
Audit-Disallowance FTA/SCDOT	0	0	0	0	0.0%	0
Other Revenue	391	11,585	0	11,585	100.0%	0
Total Other Revenue	691	14,367	(4,000)	18,367	-459.2%	12,000
Total Non-Operating Revenue	660,326	1,456,399	1,592,902	(136,503)	-8.6%	4,934,940
Net Income (Loss)	298,388	(89,627)	69,967	(159,594)	-228.1%	495,487
Actual Net Income (Loss) without Adjustment for Audit Disallowance	298,388	(89,627)	69,967	(159,594)	-228.1%	495,487
Capital Expenditures						
Administrative Vehicles	0	56,866	56,866	0	100.0%	0
Bus (JARC)	0	0	0	0	0.0%	0
Bus Purchases/Engine Replacement	0	46,860	50,000	(3,140)	-6.3%	244,000
Computer Hardware	0	19,001	20,000	(999)	-5.0%	25,000
Computer Software	0	0	0	0	0.0%	10,000
Facility Rehabilitation	0	0	0	0	0.0%	50,000
Feasibility Study	0	0	0	0	0.0%	220,000
On-Board Survey & Planning Study	0	0	0	0	0.0%	30,000
Security Project	0	0	0	0	0.0%	20,000
Total Capital Expenditures	0	122,727	126,866	(4,139)	-3.3%	599,000
Net Change in Financial Position	339,472	(48,798)	103,101	(159,011)	-154.2%	376,487

Statements have been downloaded from Sage 100 and consolidated for reporting purposes.

WACCAMAW REGIONAL TRANSPORTATION AUTHORITY
DBA THE COAST RTA
INCOME STATEMENT NOTES
October 31, 2015

These notes represent October 31, 2015 Income Statement variances of \$5,000 per MTD and YTD budget line item on pages 2 and 3, in accordance with Section 2.3 of Waccamaw Regional Transportation Authority Month-End Procedures (Rev. 04/01/09).

Operating Revenues is over budget YTD \$21.2K or 12.5% (page 2) due to an increase in ridership during the extended summer time hours partially offset by a lower average fare.

Contract Maintenance is over budget YTD \$3.3K or 15.4% (page 2) due to work on the fuel system of one bus and the construction of the fence around the bus yard.

Vehicle Maintenance is under budget YTD (\$8.7K) or (16.1%) (page 2) due to budget based on prior years' experience and savings from budget have resulted from newer buses and bus disposals.

Fuel and Oil is under budget YTD (\$44.4K) or (23.6%) (page 2) due to continued low fuel prices.

Vehicle Registration Fees is over budget YTD \$50 or 100% (page 2) due to budgeting for the two new support vehicles and all related costs in FY15. However, the registration fee was paid when Coast took delivery of the vehicles in September.

Tires and Tubes is under budget YTD (\$9.1K) or (54.9%) (page 2) due to the fact that the new DART buses arrived with new tires (the cost of these tires was covered in FY15).

Liability Insurance is over budget YTD \$8.0K or 15.6% (page 2) due to timing issues. This line items was budgeted monthly but is paid quarterly.

Office supplies is over budget YTD 3.1K or 42.1% (page 2) due to the contract with Cannon being billed quarterly.

Operational supplies is over budget YTD \$3.1K or 15.1% (page 2) due to establishing the new tooling area in the shop

Legal and Professional Services is under budget YTD (\$11.1K) or (74.3%) (page 2). This was budgeted evenly on a monthly basis but will be used on an as-needed basis and through September, we haven't needed the full budgeted allocation.

Advertising and Marketing is over budget YTD \$1.9K or 29.1% (page 2) due to installation of decals on new buses and new support vehicles

Dues and subscriptions is under budget YTD (\$1.3K) or (31.5%) (page 2) due to timing of annual subscription payments.

Travel and training is under budget YTD (\$1.4K) or (87.2%) (page 2) due to training opportunities scheduled later in the fiscal year.

Capital Grant Purchases under 5k is over budget YTD \$2.3K or 100% (page 2) simply because there was no budgeted amount.

Other Non-Cash Expense (unallowable) is under budget YTD (\$93) or (100%) (page 2). This relates to an employee withholding that will reverse by the end of the calendar year.

Other Non-reimbursable Expense is over budget YTD \$43.7K or 622.4% (page 2) due to expenses related to transporting the five new bus from Dallas, TX to Conway, SC, payment of the General Manager's moving expenses and Halsey King's consulting contract.

Total Grant Revenues are under budget YTD (\$172.9K) or (10.8%) (page 3) due to Coast's overall expense being lower than expected which has limited the YTD available draws.

Other Revenue is over budget YTD \$11.2K (page 3) due to receipt of insurance proceeds from accidents.

**WACCAMAW REGIONAL TRANSPORTATION AUTHORITY
DBA THE COAST RTA
COMPARATIVE BALANCE SHEET
October 31, 2015**

	Oct-15	Oct-14
ASSETS		
Current Assets:		
Cash	192,267	377,314
Cash Reserve (Certificate of Deposit)	5,000	0
Accounts Receivable - Ridership and Other Services	779,208	423,058
Accounts Receivable - Federal and State Grants	(106,397)	227,843
Accounts Receivable - Employees and Other	7,449	6,223
Inventory	134,753	114,859
Prepaid Expenses	72,081	99,362
Deferred Outflows of Resources-NPL	105,590	105,589
	<u>1,189,951</u>	<u>1,354,248</u>
Long-Term Assets		
Property Plant & Equipment	2,262,800	2,671,713
	<u>2,262,800</u>	<u>2,671,713</u>
Total Assets	<u><u>3,452,751</u></u> *	<u><u>4,025,961</u></u>
LIABILITIES & EQUITY		
LIABILITIES		
Current Liabilities:		
Accounts Payable	126,481	148,567
Accrued Payroll and Withholdings	160,357	144,323
Accrued Compensated Absences	28,518	56,698
Accrued Interest Payable	0	0
Note Payable - CNB	0	0
Obligation Payable - FTA	31,100	31,099
Obligation Payable - SCDOT	0	0
Capital Lease Obligations	30,000	30,000
Deferred Revenue	300,823	299,862
Revolving Fund Balance	60,000	60,000
	<u>737,279</u>	<u>770,549</u>
Total Current Liabilities		
Non-Current Liabilities:		
Note Payable - CNB, Net of Current Portion	0	0
Accrued Compensated Absences, Net of Current Portion	74,866	53,782
Capital Lease Obligations, Net of Current Portion	32,151	62,151
Obligation Payable-FTA, Net of Current Portion	0	0
Obligation Payable-SCDOT, Net of Current Portion	589,597	536,190
Net Pension Liability	3,728,373	3,728,372
Deferred Inflows of Resources-NPL	315,410	315,410
	<u>4,740,397</u>	<u>4,695,905</u>
Total Non-Current Liabilities		
Total Liabilities	<u><u>5,477,676</u></u> **	<u><u>5,466,454</u></u>
EQUITY		
Restricted Contributed Capital	2,784,120	2,784,121
Earnings - prior years	(1,043,141)	(361,492)
Retained earnings current year	(89,627)	(186,844)
Unrestricted Capital-Net Pension Liability	(3,676,277)	(3,676,278)
	<u>(2,024,925)</u> ***	<u>(1,440,493)</u>
Total Fund Equity	<u><u>(2,024,925)</u></u> ***	<u><u>(1,440,493)</u></u>
Total Liabilities and Fund Equity	<u><u>3,452,751</u></u>	<u><u>4,025,961</u></u>

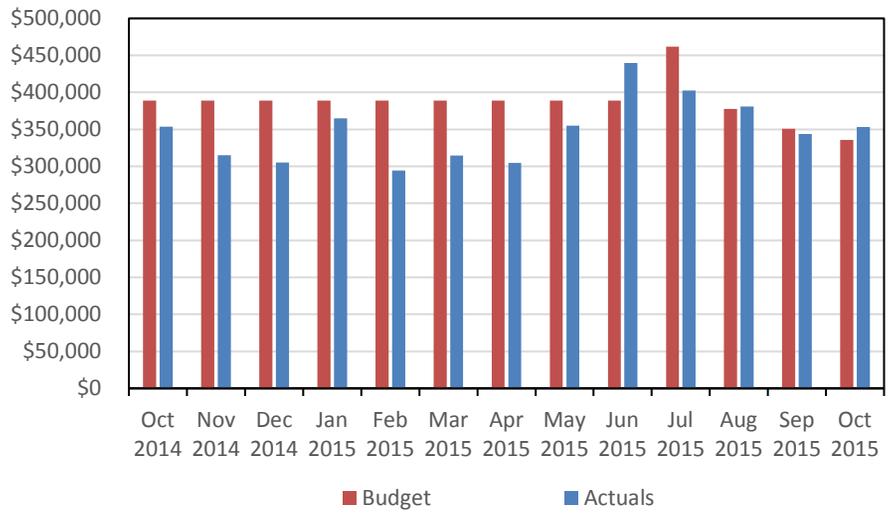
*Total Assets Excluding Deferred Outflows-NPL: 3,347,161

**Total liabilities excluding offset to Net Pension Liability & Deferred Inflows-NPL: 1,433,893

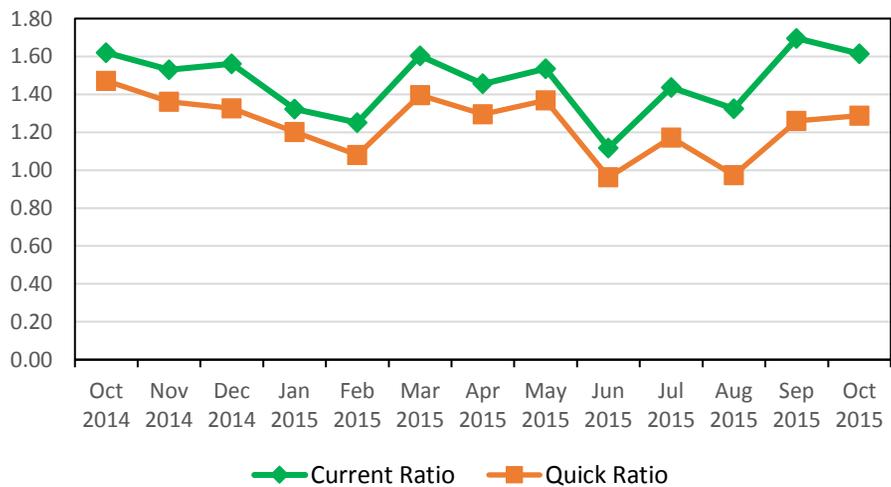
***Total Fund Equity Excluding the Offset to Net Pension Liability: 1,913,266

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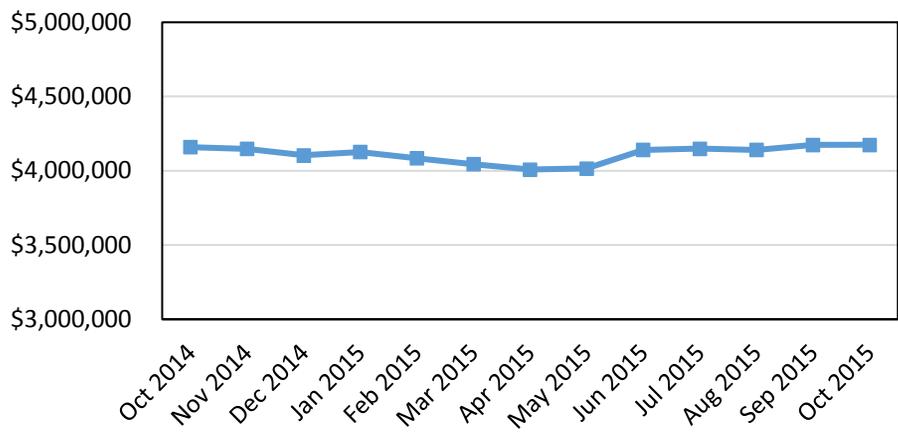
Expenses: Monthly Budget to Actual



Current Ratio & Quick Ratio



12-mo Rolling Expense Trending (12 mo ending)



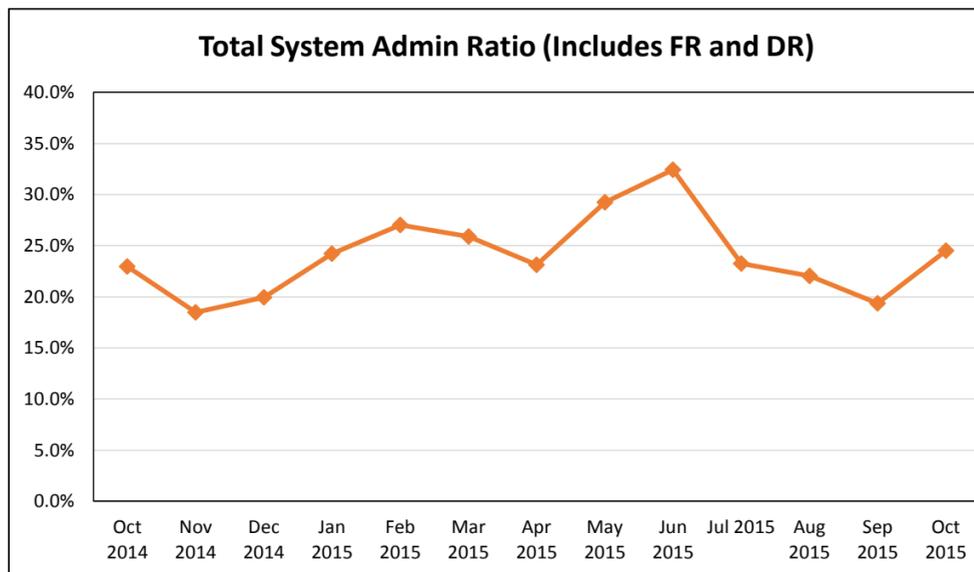
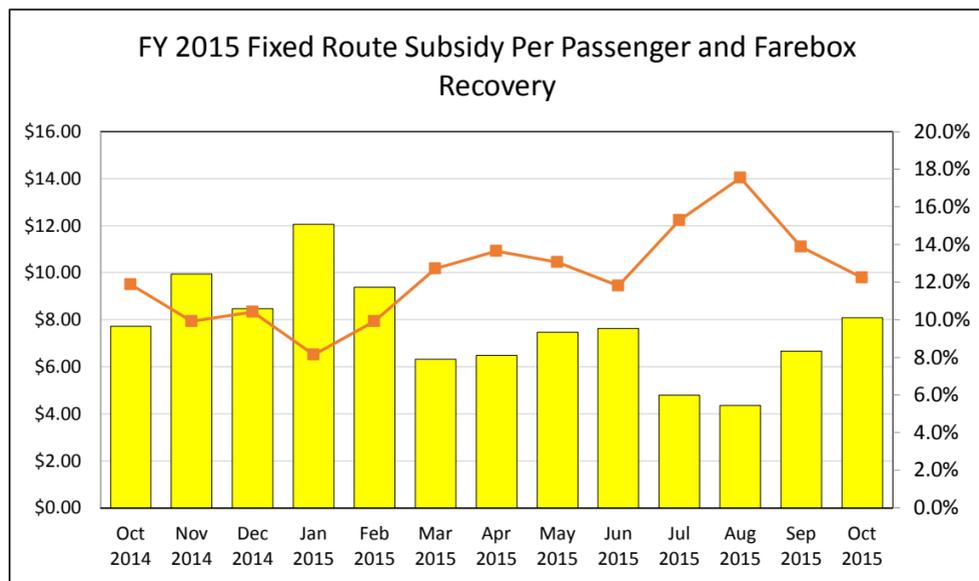
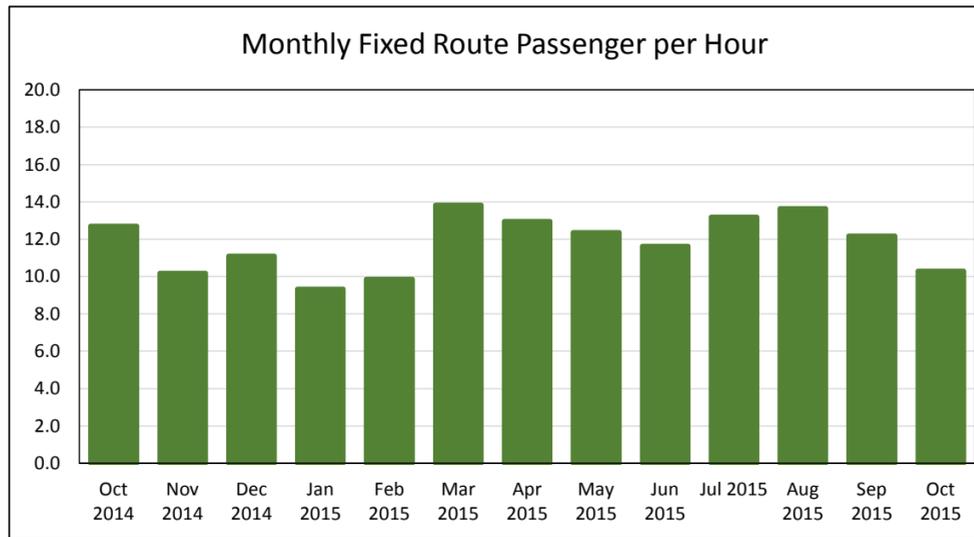
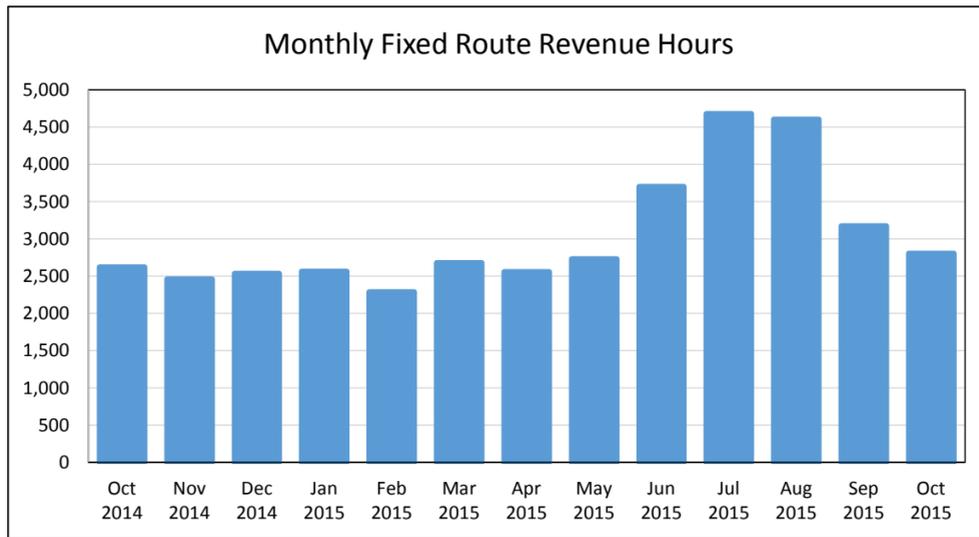
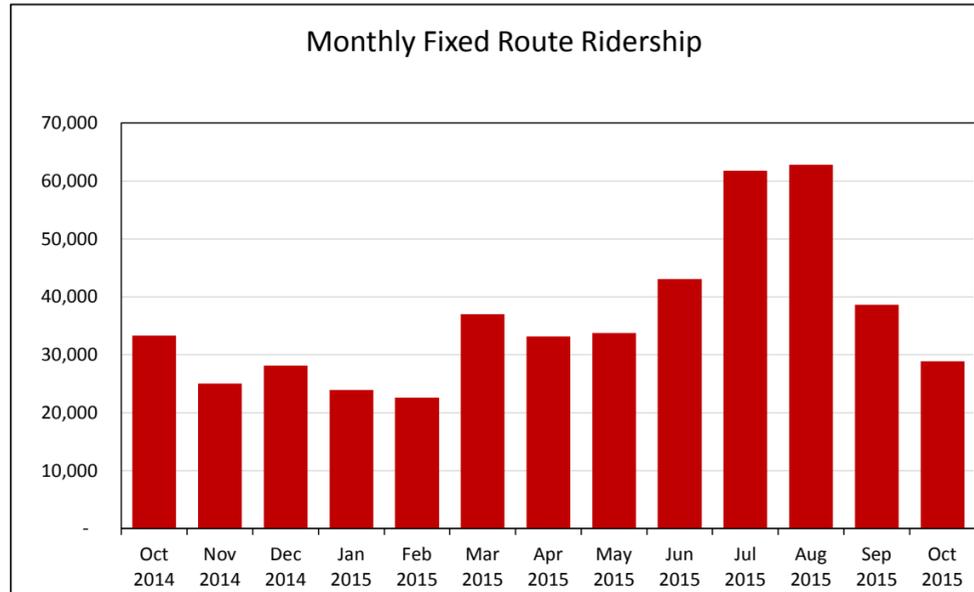
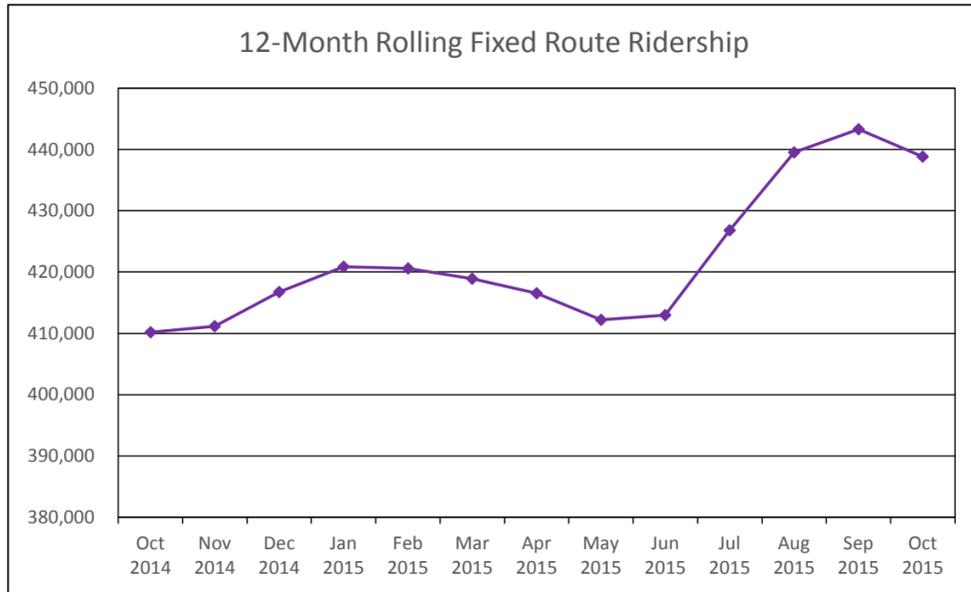
WACCAMAW REGIONAL TRANSPORTATION AUTHORITY					
DBA THE COAST RTA					
CASH REQUIREMENTS					
11/17/2015					
	Income	Expense	Balance	Date	Notes
Cash Balance			189,481	11/17/15	Cash Balance October 12, 2015
			12,083	11/17/15	Deposits not recorded
Accounts Payable		25,000	176,564	11/17/15	
Cash Fares	2,000		178,564	11/20/15	Weekly Estimate
Payroll		85,000	93,564	11/20/15	
Fuel Refund	3,500		97,064	11/20/15	Fuel Refund October, 2015
Fuel		13,300	83,764	11/24/15	Estimate
Accounts Payable		25,000	58,764	11/24/15	
Accounts Payable		24,000	34,764	11/24/15	
5307 STATE OPS	15,602		50,366	11/24/15	August, 2015
5307 PM STATE	4,662		55,028	11/24/15	August, 2015
Utilities		3,300	51,728	11/25/15	Estimate
Cash Fares	6,000		57,728	11/27/15	Weekly Estimate
5311 FED OPS	43,854		101,582	11/27/15	September, 2015
5311 STATE OPS	14,929		116,511	11/27/15	September, 2015
5311 PM STATE	4,316		120,827	11/27/15	September, 2015
5311 PM FEDERAL	34,528		155,355	11/27/15	September, 2015
5311 PM FEDERAL	125,700		281,055	11/27/15	September, 2015
Pension		31,000	250,055	11/28/15	Month of October, 2015
Powertrain, transmissions		31,000	219,055	11/30/15	
Cummins, engine		19,000	200,055	11/30/15	
Accounts Payable		20,000	180,055	12/01/15	
Fuel		12,000	168,055	12/01/15	Estimate
5307 FED OPS	63,439		231,494	12/02/15	October, 2015
5311 FED OPS	41,237		272,731	12/02/15	October, 2015
5311 STATE OPS	11,456		284,187	12/02/15	October, 2015
5307 PM FEDERAL	35,317		319,504	12/02/15	October, 2015
5311 PM FEDERAL	32,251		351,755	12/02/15	October, 2015
5311 PM STATE	4,031		355,786	12/02/15	October, 2015
Cash Fares	6,800		362,586	12/04/15	Weekly Estimate
Payroll		85,000	277,586	12/04/15	
Accounts Payable		20,000	257,586	12/08/15	
PEBA		42,000	215,586	12/08/15	
Cash Fares	6,700		222,286	12/11/15	Weekly Estimate
SC - Health & Human Services		2,500	219,786	12/13/15	
Fuel Refund	2,000		221,786	12/15/15	Fuel Refund November, 2015
5307 FED OPS	80,000		301,786	12/16/15	November Estimate
5311 FED OPS	40,000		341,786	12/16/15	November Estimate
5311 STATE OPS	10,000		351,786	12/16/15	November Estimate
5307 PM FEDERAL	40,000		391,786	12/16/15	November Estimate
5311 PM FEDERAL	30,000		421,786	12/16/15	November Estimate
5311 PM STATE	3,000		424,786	12/16/15	November Estimate
Accounts Payable		25,000	399,786	12/15/15	
Cash Fares	6,700		406,486	12/18/15	Weekly Estimate
Payroll		90,000	316,486	12/18/15	
Accounts Payable		25,000	291,486	12/22/15	
Cash Fares	6,000		297,486	12/25/15	Weekly Estimate
Pension		34,000	263,486	12/29/15	Month of November, 2015
Accounts Payable		25,000	238,486	12/29/15	
Cash Fares	6,200		244,686	01/01/16	Weekly Estimate
PEBA		42,000	202,686	01/08/16	
SC - Health & Human Services		2,500	200,186	01/08/16	
Payroll		85,000	115,186	01/16/16	

Key Performance Indicators - Fixed Route

Fixed Route Measures	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	12-Month Total
Ridership	33,315	25,055	28,148	23,936	22,559	37,050	33,140	33,753	43,076	61,762	62,826	38,672	28,851	472,143
Revenue Hours	2,620	2,461	2,533	2,562	2,288	2,678	2,557	2,731	3,703	4,679	4,604	3,174	2,804	39,393
Total Hours	2,900	2,738	2,818	2,846	2,554	2,996	2,852	3,036	4,055	5,161	5,086	3,449	3,039	43,530
Revenue Miles	56,912	53,578	56,151	55,754	49,244	58,240	55,616	57,553	70,575	88,845	88,308	67,919	61,127	819,822
Total Miles	64,121	60,925	64,186	63,862	55,627	66,577	63,522	65,877	80,942	102,035	101,223	75,378	67,186	931,461
Accidents	1	0	0	0	0	0	0	0	2	3	4	1	3	14
Breakdowns	9	16	13	13	5	14	11	11	13	4	7	6	1	123
Complaints										9	11	4	14	38
Transit & Maintenance Expense	\$252,797	\$236,112	\$224,547	\$255,710	\$183,535	\$211,549	\$201,477	\$223,788	\$283,912	\$283,702	\$271,584	\$251,077	\$202,322	\$3,082,112
Administrative Expense	\$52,348	\$40,395	\$41,688	\$58,459	\$51,515	\$56,387	\$47,332	\$66,449	\$89,178	\$65,979	\$59,907	\$48,572	\$63,728	\$741,937
Total Operating Expenses	\$305,145	\$276,507	\$266,235	\$314,169	\$235,050	\$267,936	\$248,809	\$290,237	\$373,090	\$349,681	\$331,491	\$299,649	\$266,050	\$3,824,049
Fare Revenues	\$36,265	\$27,444	\$27,743	\$25,563	\$23,307	\$34,069	\$33,977	\$37,883	\$44,045	\$53,462	\$58,132	\$41,603	\$32,571	\$476,064

Efficiency Metrics	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	12-Month Total
Operating Expense per Revenue Hour	\$116.49	\$112.36	\$105.11	\$122.61	\$102.75	\$100.07	\$97.29	\$106.26	\$100.76	\$74.73	\$72.01	\$94.40	\$94.88	\$97.07
Average Fare	\$1.09	\$1.10	\$0.99	\$1.07	\$1.03	\$0.92	\$1.03	\$1.12	\$1.02	\$0.87	\$0.93	\$1.08	\$1.13	\$1.01
Farebox Recovery	11.9%	9.9%	10.4%	8.1%	9.9%	12.7%	13.7%	13.1%	11.8%	15.3%	17.5%	13.9%	12.2%	12.4%
Subsidy per Passenger	\$8.07	\$9.94	\$8.47	\$12.06	\$9.39	\$6.31	\$6.48	\$7.48	\$7.64	\$4.80	\$4.35	\$6.67	\$8.09	\$7.09
Deadhead Ratio (Miles)	13%	14%	14%	15%	13%	14%	14%	14%	15%	15%	15%	11%	10%	14%
Administrative Ratio	21%	17%	19%	23%	28%	27%	23%	30%	31%	23%	22%	19%	31%	24%

Effectiveness Metrics	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	12-Month Total
Passengers per Revenue Hour	12.7	10.2	11.1	9.3	9.9	13.8	13.0	12.4	11.6	13.2	13.6	12.2	10.3	12.0
Mean Distance between Accidents	64,121	n/a	40,471	34,012	25,306	75,378	22,395	66,533						
Mean Distance between Breakdowns	7,125	3,808	4,937	4,912	11,125	4,756	5,775	5,989	6,226	25,509	14,460	12,563	67,186	7,573
# of Riders per Complaint	n/a	6,862	5,711	9,668	2,061	6,229								
On-Time Performance										57%	57%	55%	62%	58%



Key Performance Indicators - Demand Response

Demand Response Measures	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	12-Month Total
Ridership	381	376	343	369	423	413	460	510	467	423	487	496	651	718	5,418
Revenue Hours	488	461	417	442	574	481	570	612	604	573	669	729	846	929	6,979
Total Hours	609	566	499	536	698	605	716	733	733	734	884	931	1,036	1,111	8,672
Revenue Miles	6,154	5,487	5,345	5,727	6,725	6,253	7,114	7,752	8,419	7,186	7,896	8,590	10,288	10,438	86,782
Total Miles	7,902	7,031	6,576	7,250	8,579	7,988	9,086	9,510	10,639	9,481	10,596	11,091	12,828	13,026	110,655
Accidents	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Breakdowns	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Complaints											0	0	0	0	0
Transit & Maintenance Expense	\$39,488	\$34,652	\$29,872	\$30,064	\$38,183	\$48,266	\$38,273	\$45,949	\$50,782	\$48,192	\$43,050	\$40,470	\$36,871	\$29,229	\$484,624
Administrative Expense	\$8,849	\$13,663	\$8,782	\$9,063	\$12,708	\$11,148	\$8,295	\$9,861	\$13,844	\$18,578	\$10,012	\$8,927	\$7,133	\$9,207	\$132,014
Total Operating Expenses	\$48,337	\$48,315	\$38,654	\$39,127	\$50,891	\$59,414	\$46,568	\$55,810	\$64,626	\$66,770	\$53,062	\$49,397	\$44,004	\$38,436	\$616,638
Fare Revenues	\$1,260	\$789	\$713	\$1,021	\$1,103	\$840	\$1,324	\$1,141	\$1,633	\$1,233	\$1,258	\$1,505	\$1,612	\$1,806	\$14,172

Efficiency Metrics	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	12-Month Total
Operating Expense per Revenue Hour	\$98.97	\$104.91	\$92.74	\$88.44	\$88.66	\$123.44	\$81.76	\$91.15	\$106.94	\$116.62	\$79.29	\$67.73	\$51.99	\$41.39	\$88.36
Average Fare	\$3.31	\$2.10	\$2.08	\$2.77	\$2.61	\$2.03	\$2.88	\$2.24	\$3.50	\$2.91	\$2.58	\$3.03	\$2.48	\$2.52	\$2.62
Farebox Recovery	2.6%	1.6%	1.8%	2.6%	2.2%	1.4%	2.8%	2.0%	2.5%	1.8%	2.4%	3.0%	3.7%	4.7%	2.3%
Subsidy per Passenger	\$123.56	\$126.40	\$110.62	\$103.27	\$117.70	\$141.83	\$98.36	\$107.19	\$134.89	\$154.93	\$106.37	\$96.56	\$65.12	\$51.02	\$111.20
Deadhead Ratio (Miles)	28%	28%	23%	27%	28%	28%	28%	23%	26%	32%	34%	29%	25%	25%	28%
Administrative Ratio	22%	39%	29%	30%	33%	23%	22%	21%	27%	39%	23%	22%	19%	31%	27%

Effectiveness Metrics	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	12-Month Total
Passengers per Revenue Hour	0.78	0.82	0.82	0.83	0.74	0.86	0.81	0.83	0.77	0.74	0.73	0.68	0.77	0.77	0.78
Mean Distance between Accidents	n/a														
Mean Distance between Breakdowns	n/a														
# of Riders per Complaint	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
On-Time Performance											80%	81%	100%	100%	87%

