

"I don't just like Coast RTA, I love Coast RTA. It's the best service I can have in my life,"

-Coast RTA Paratransit and Fixed Route Passenger James Smalls

Cancellations and no-shows:

Occasionally, passengers may need to cancel a paratransit ride. Please be considerate of others and make cancellation as soon as possible. All cancellation should be directed to 843-488-0865. Passengers are encouraged. Passengers should attempt to call to cancel at least two hour prior to pick up time.

Please be advised that Coast RTA reserves the right to suspend or deny service to anyone who has excessive cancellations or no shows.



Purchase Multi-Ride Passes for Coast RTA's Paratransit Program

| | |
|------------------|---------|
| \$ 3 Value Pass* | \$ 3.00 |
| \$10 Value Pass* | \$10.00 |
| \$25 Value Pass* | \$25.00 |

**Value passes may be used the same as cash payment of fares on ALL Coast RTA fixed routes and Paratransit services.*

General Fare Rates on Fixed Routes: ‡

| | |
|----------------|---------|
| Seniors (55+) | 75¢ |
| Adults (18-54) | \$1.50 |
| Transfers | 25¢ |
| Paratransit** | \$3/\$6 |

*‡ Exact change needed.
Change cards will be provided as drivers cannot make change.*

*** Pre-certification required.*

All Coast RTA buses are wheelchair accessible.



WACCAMAW REGIONAL TRANSPORTATION AUTHORITY
1418 3rd Avenue Conway, SC 29525
Website: www.RideCoastRTA.com
843-488-0865

****Paratransit Applications available by calling 843.488.0865 or visiting Coast RTA's Customer Service.**

A Lifeline to Living Your Life!

Coast RTA's Paratransit Program



www.RideCoastRTA.com

Coast RTA's Paratransit Service

Coast RTA's paratransit program is an Americans with Disabilities Act (ADA) complementary paratransit service for persons who are unable to access a fixed-route independently and safely due to a physical or mental disability.



What is the service area for the Paratransit Program?

Coast RTA's Paratransit Program is available in Horry and Georgetown Counties within a 3/4-mile radius of a Coast RTA fixed route.

What are your Paratransit hours?

Service is available during fixed-route operating hours.

How does it work?

Coast RTA's Paratransit Program is a curb-to-curb advanced reservation, shared ride, transportation service. It is openly available to anyone pre-qualified on the basis of having a physical or mental disability.

Coast RTA's Paratransit Service is provided on a time and space available basis. Any persons who are currently ADA-certified or qualified for the Paratransit Program may ride the Coast RTA fixed-route bus routes for FREE (ALL Coast RTA buses are wheelchair accessible).

How do I qualify for Coast RTA's Paratransit Program?

To qualify, residents or visitors must have a medical professional certify the disability. The selected pick-up and drop-off destinations must be within a 3/4-mile radius of a Coast RTA fixed route. Coast RTA reserves the right to verify any applicant's status with a health care professional.

Paratransit Fares:

Coast RTA Paratransit Passengers and their companions will pay double the fixed route fare, but no more than \$3 per person each way for the service. Pre-approved and



registered attendants are not charged to accompany the paratransit passenger. Companions are allowed, on a space available basis, at the \$3.00 fare each way. Only pre-purchased passes will be honored for Coast RTA's Paratransit Program.

Making reservations.

Reservations are taken daily. A 24-hour advance notice for a reservations is required. At the time of the reservation, pick-up times may be negotiated with passengers to insure the most efficient scheduling. Coast RTA may change the requested departure time up to one (1) hour. Any change beyond one (1) hour must be agreeable to the passenger. Coast RTA may, at the discretion of the Paratransit Coordinator, honor a late trip request if it coincides with the previously established schedule. **To schedule a ride, call Coast RTA 843-488-0865.**