



Cancellations and no-shows:

Occasionally, passengers may need to cancel a paratransit ride. Please be considerate of others and make cancellation as soon as possible. All cancellation should be directed to 843-488-0865. Passengers are encouraged to call to cancel at least two hours prior to pick up time.

Please be advised that Coast RTA reserves the right to suspend or deny service to anyone who has excessive cancellations or no shows.



Purchase Multi-Ride Passes for Coast RTA's Paratransit Program

\$3 Value Pass	\$3.00
\$10 Value Pass	\$10.00
\$25 Value Pass	\$25.00

**Value passes may be used the same as cash payment of fares on ALL Coast RTA fixed routes and Paratransit services.*

General Fare Rates on Fixed Routes: ‡

Seniors (55+)	75¢
Adults (18-54)	\$1.50
Transfers	25¢
Paratransit**	\$3/\$6

‡ Exact change needed. Change cards will be provided as drivers cannot make change.

*** Pre-certification required.*

All Coast RTA buses are wheelchair accessible.

1418 3rd Avenue Conway, SC 29526
 Website: www.RideCoastRTA.com
843-488-0865

****Paratransit Applications available by calling 843-488-0865 or visiting Coast RTA's Customer Service.**

A Lifeline to Living Your Life!

Coast RTA's Paratransit Program



1418 3rd Avenue Conway, SC 29526
 Website: www.RideCoastRTA.com
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Coast RTA's Paratransit Service

Coast RTA's Paratransit Program is an Americans with Disabilities Act (ADA) complementary paratransit service for persons who are unable to access a fixed-route independently and safely due to a physical or mental disability.



What is the service area for the Paratransit Program?

Coast RTA's Paratransit Program is available in Horry and Georgetown Counties within a 3/4-mile radius of all Coast RTA fixed routes.

What are the hours of service?

Service is available during fixed-route operating hours, 5 AM to 8 PM.

How does it work?

Coast RTA's Paratransit Program is a shared ride, curb-to-curb service for paratransit passengers, although you can make special request for assistance to/from your door when you make the reservation. It is openly available to anyone pre-qualified on the basis of having a physical or mental disability.

Any persons who are currently ADA-certified or qualified for the Paratransit Program may ride the Coast RTA fixed-route bus routes FREE (ALL Coast RTA buses are wheelchair accessible).

How do I qualify for Coast RTA's Paratransit Program?

To qualify, residents or visitors must have a medical professional certify the disability. The selected pick-up and drop-off destinations must be within a 3/4-mile radius of a Coast RTA fixed route. Coast RTA reserves the right to verify any applicant's status with a health care professional.

Paratransit Fares

Coast RTA's Paratransit Passengers will pay double the fixed route fare, but no more than \$3 per person each way. Pre-approved and registered attendants are



not charged to accompany the paratransit passenger. Companions may ride on a space available basis, for \$1.50 fare each way.

Making reservations

Reservations are taken daily from 5 AM to 9 PM and must be made the day before your desired traveled. At the time of the reservation, pick-up times may be negotiated with passengers to insure the most efficient scheduling. Coast RTA may change the requested departure time up to one (1) hour. Any change beyond one (1) hour must be agreeable to the passenger. Coast RTA may, at the discretion of the Paratransit Coordinator, honor a late trip request if it coincides with the previously established schedule.

***To schedule a ride, call
Coast RTA Customer Service
at 843-488-0865.***