

Paratransit Operator

Job Summary

The Paratransit Operator will operate a wheelchair accessible Goshen Van and the associated lift. . This is a safety sensitive position subject to the rules and regulations of the Drug and Alcohol policy. While safety is the primary concern of Paratransit Operator, they also provide on-time transportation according to an agreed-upon schedule. The operator arrives on time to pick up riders and arrives at the destination within the estimated range of travel time.

Essential Job Functions:

- Assist customers in a friendly, courteous, helpful manner. This includes assisting persons with disabilities onto and off the wheelchair lift.
- Wheel patient on to lift, and then safely raise the patient into the van.
- Secure customer's wheelchair with safety restraints and transports the patient to their destination
- Upon arriving at the destination, the operator detaches the wheelchair safety restraints, safely lowers the patient out of the van using the lift, and wheels the patient to her destination if needed.
- Acts as a front-line point of contact to ensure delivery of quality customer service.
- Complies with all company safety rules and operates assigned vehicles.
- Complies with all state and local laws pertaining to the operation of the vehicle.
- Maintains an accurate timepiece.
- Safely and efficiently utilizes equipment on buses, including fare boxes, wheelchair lifts, radio, and emergency equipment.
- Submits reports, verbal and written, on accidents or incidents as required.
- Performs pre-trip and post-trip inspections to ensure bus and equipment is in safe, proper working condition.
- Makes effective independent decisions based on experience, training and policies.
- Other duties as assigned.

Required Knowledge and Skills:

- High School diploma or equivalent.
- Excellent interpersonal and communication skills.
- Must be able to follow and comprehend paddles, manifests, schedules, timetables, detours, bulletins and any other training and job-related information.
- Must be able to comprehend and complete accident and incident reports.
- Must maintain a valid Class A or better Driver's License.
- Must be able to pass an employment physical examination including substance abuse screening.

- This is a safety sensitive position subject to the rules and regulations of the Drug and Alcohol policy.
- Must be 21 years of age or older.

Apply online at www.RideCoastRTA.com or in person at the Coast RTA Administrative Office

Previous applicants need not apply

Coast RTA is an Equal Opportunity Employer